



## **David L. McClure - Associate Administrator Citizen Services and Communications**

David L. McClure was appointed as the Associate Administrator of the U.S. General Services Administration Office of Citizen Services and Communications effective August 24, 2009.

As Associate Administrator, McClure oversees the Office of Citizen Services and Communications' two main divisions: the Office of Citizen Services and the Office of Communications and Marketing.

The Office of Citizen Services (OCS) fosters public engagement by using innovative technologies to connect citizens to government information and services. As part of this effort, OCS runs the award-winning USA.gov, the official website of the federal government. The Office of Communications and Marketing keeps GSA employees and the public informed of GSA activities through internal communications, news releases, gsa.gov, blogs, news conferences, and the like.

McClure most recently served as the managing vice president for Gartner Inc.'s government research team. There, he managed the global government research agenda and analyst support and was lead researcher on government information technology management practices. McClure also served on the Obama-Biden Transformation, Innovation, and Government Reform Transition Team, which examined federal agency IT plans and status for the incoming administration.

Before working at Gartner, McClure served as vice president for e-government and technology at the Council for Excellence in Government. Previously, McClure had an 18-year career with the Government Accountability Office, where he conducted wide-ranging reviews of major systems development and IT management capabilities in almost all major Cabinet departments and agencies. He also served as ex-officio member of the Federal Chief Information Officer Council from its inception in 1996 through 2001.

McClure has also provided key input on major federal government IT reform legislation, such as the Clinger-Cohen Act of 1996 that created federal government CIOs and IT business case requirements, and the e-Government Act of 2002. He is a three-time winner of Federal Computer Week's "Top Federal 100" (1998, 2001, and 2004) for impact on government IT directions and improvements.

McClure received his Bachelor of Arts degree and a master's degree in political science from the University of Texas, and a doctorate in public policy from the University of North Texas. He also completed post-graduate work in IT management at Harvard and George Washington universities.