

READY RETIREMENT

Digital Government Institute
Government Customer
Service Conference
December 3, 2009

What are the pieces of Ready Retirement?

Ready Retirement

EDUCATION

- Financial Literacy
- Communication
- Marketing
- Employee Training

STREAMLINED ADJUDICATION

- Streamlined Adjudication (i.e., Limited FO/ICTU/PSC Claims Adjudication Action)
- Automatic Confirmation with Review and Release of Payment

SIMPLIFIED ENROLLMENT

- Authentication
- Simplified Application (Internet, In-Office or Telephone)
- Streamlined Policy
- Data Exchanges



SOCIAL SECURITY ONLINE

THE OFFICIAL WEBSITE OF THE U.S. SOCIAL SECURITY ADMINISTRATION

Need Larger Text?

Español | Other Languages

Search: GO

- Retirement
- Survivors
- Disability
- Supplemental Security Income (SSI)
- Medicare

- What You Can Do Online
- Check the Status of Your Application
- Business Services Online
- Your Social Security Earnings Statement
- Estimate Your Retirement Benefits
- Already Receiving Benefits
- Forms and Publications
- Report Fraud, Waste or Abuse
- Find a Social Security Office
- Careers with Social Security
- Budget and Performance
- Contact Us
- Login
- Economic Recovery Act



Watch a brief video about our website (less than two minutes)

INFORMATION IF YOU ARE:

- Applying Online for Retirement Benefits
- Applying for Disability Benefits
- Requesting a Social Security Card



Receive updates by email

QUESTIONS?

Social Security Number & Card GO

INFORMATION FOR...

-- Choose Group -- GO

OTHER USEFUL LINKS

-- Choose Site -- GO

Webinars

NEWS

Commissioner Astrue Asks Inspector General to Investigate California and Hawaii Disability Determination Services

Social Security Holds Disability Hearing on Compassionate Allowances and Schizophrenia

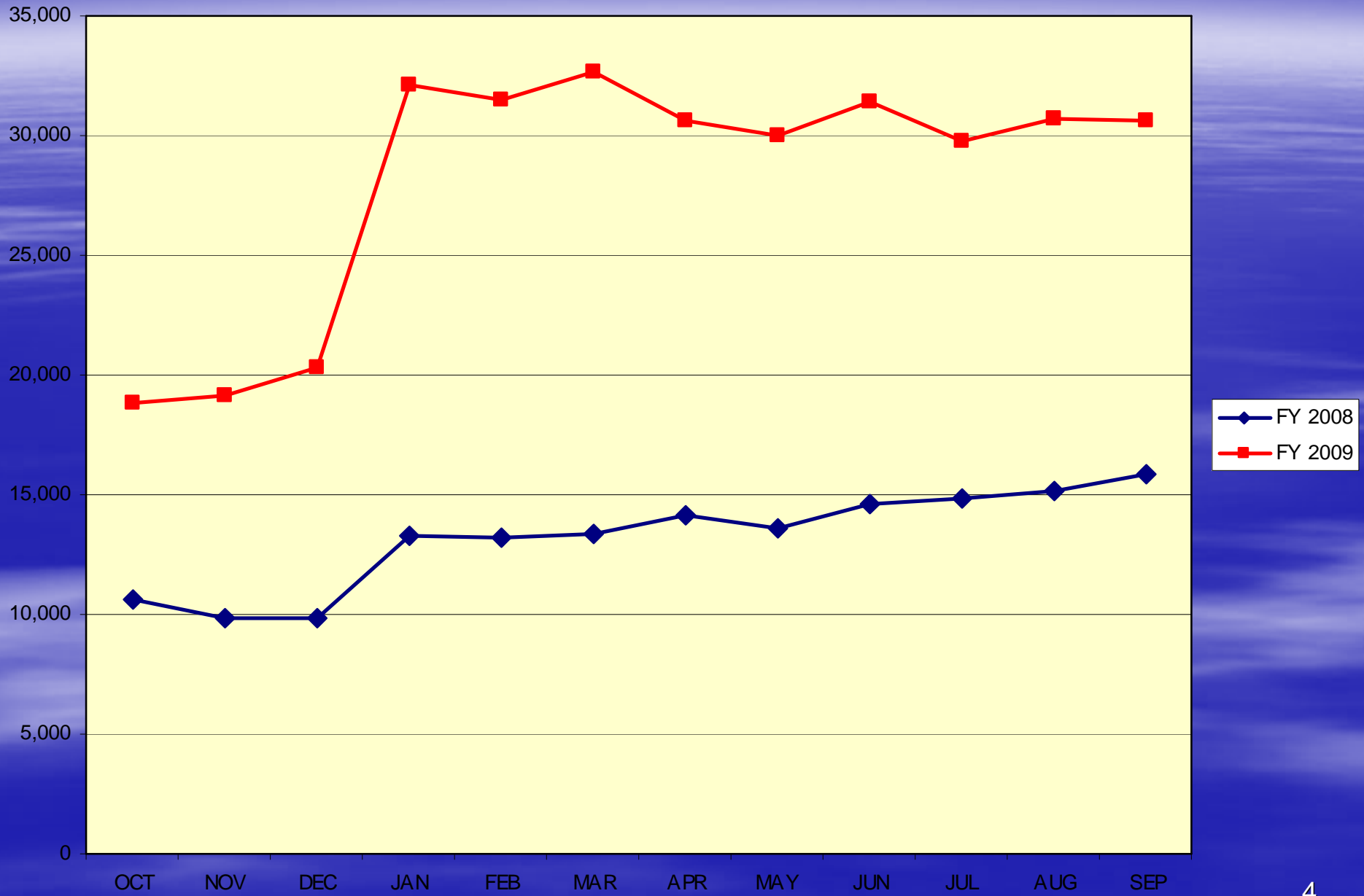
Social Security Announces New Enhancements to Online Retirement Estimator

Settlement in the *Martinez* Court Case

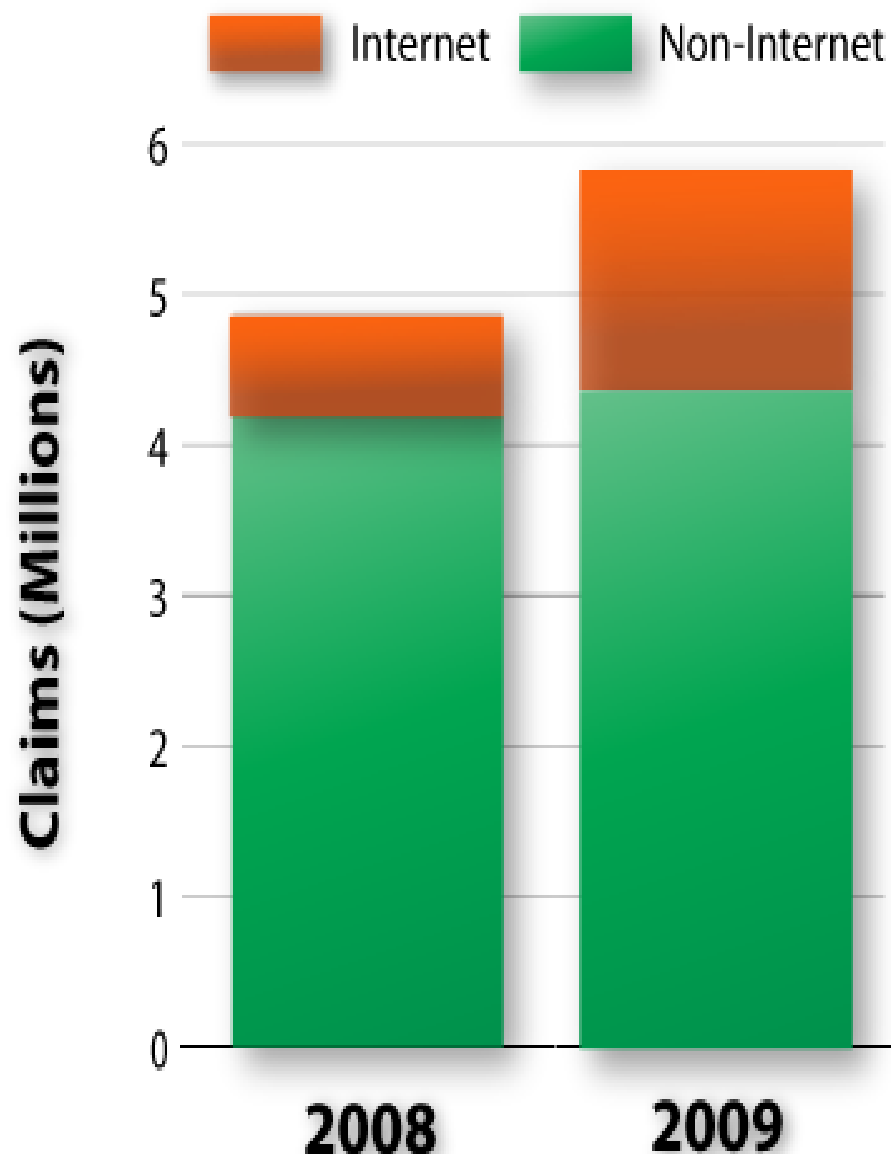
Press Releases

More news...

Average Weekly Internet Claim Receipts by Month



Internet Absorbs 83 Percent of Claims Volume Growth



For FY 2009, compared to FY 2008:

Overall Retirement, Spouse, and Disability Claims increased by a total of 953,534 claims

Internet claims increased by 793,604 representing 83 percent of the total growth, with the following split:

Retirement claims	= 425,990
Disability claims	= 334,327
Spouse claims	= 33,287

For FY 2009, 32.2 percent of retirement claims, and 21.1 percent of disability claims were submitted via the Internet.

SSA Commissioner Goal: 50 percent of retirement, and 25 percent of disability claims taken via the Internet by 2012.